

GOVERNMENT DEGREE COLLEGE, NANDIKOTKUR
DEPARTMENT OF HISTORY
SEM - V

Tourism and Hospitality Services

Question Bank

.....

Unit 1

Short Answer Questions:

1. Define tourism and explain its nature and scope.
2. Discuss the history of tourism.
3. What are the different types of tourism?
4. Differentiate between domestic and international tourism.
5. List the causes of the rapid growth of tourism.
6. Write a short note on the National Institute of Tourism and Hospitality Management.

Long Answer Questions:

1. Explain the nature, scope, and history of tourism in detail.
2. Discuss the causes of the rapid growth of tourism globally and its impact.
3. Describe the differences between domestic and international tourism with examples.

Unit 2

Short Answer Questions:

1. Explain the relationship between history and tourism.
2. Write a short note on Gandikota as a tourist spot.
3. Discuss the significance of Nagarjunakonda in Andhra Pradesh tourism.
4. What makes Salihundam a popular tourist destination?
5. Describe the unique features of Konaseema as a tourist spot.

Long Answer Questions:

1. Analyze the connection between history and tourism with suitable examples.
2. Describe the major tourist spots in Andhra Pradesh and their historical significance.
3. Discuss how historical sites contribute to the growth of tourism.

Unit 3

Short Answer Questions:

1. What are the characteristics of the hospitality industry?
2. Define and explain the concept of "Atithi Devo Bhavah."
3. List and describe types of hospitality jobs.
4. What are the different types of hotels in India?
5. Explain the concept of perishability in the hospitality industry.

Long Answer Questions:

1. Discuss the characteristics of the hospitality industry with examples.
2. Explain the types of hospitality jobs and their significance.
3. Describe the concept of "Atithi Devo Bhavah" and its relevance to tourism and hospitality.

Unit 4

Short Answer Questions:

1. What are the duties and responsibilities of front office staff in a hotel?
2. Describe the skills required for housekeeping staff.
3. Explain the stages of the guest stay process in a hotel.
4. What are the major processes associated with the guest stay?

Long Answer Questions:

1. Discuss in detail the duties, responsibilities, and skills required for front office and housekeeping staff.
2. Explain the guest stay process and the stages involved in it.
3. Analyze the importance of housekeeping in ensuring guest satisfaction.

Unit 5

Short Answer Questions:

1. What are the different types of services offered in hotels and motels?
2. Explain the concept of room service in the hospitality industry.
3. List the types of catering services provided in hotels.
4. Discuss the importance of service etiquettes in the hospitality industry.
5. What are the common managerial issues faced in hotels?

Long Answer Questions:

1. Describe the various services offered in hotels, motels, and restaurants.
2. Explain the role of catering services in the hospitality industry.
3. Discuss the significance of service etiquettes in providing quality guest service.
4. Analyze the managerial issues in hotels and suggest solutions for effective management.